

March 18, 2010

Spatial Systems Associates 6345 Woodside Court Suite #201 Columbia, MD 21046

I wanted to take a moment to thank all of you for your hard work - not only on the most recent project - but also over the last six years. We have always been able to count on you to meet our tight deadlines with a high degree of accuracy.

Our most recent project involved the development of maps showing the impact of closing different locations in the Baltimore metropolitan area. You were able to accommodate our needs and provide information that helped people visualize the impact of their decisions. Not only were you able to accommodate our needs, you were able to adapt the result in a number of different formats for use with the media, on the web and for internal communications.

This is but the latest project that you have assisted us with. On all of your projects we can depend upon a high level of professionalism. The advice you have given us has been excellent and we have come to depend upon your expertise. I look forward to working with you on future endeavors.

Thankfully,

Marce D. Scarbrough

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Manager, Information research and Decision Support